

## Zoiper softphone installation on a Windows computer

Zoiper is a popular softphone that allows you to make calls from your myPBX service using your computer. We strongly recommend using an IP Phone to connect to your phone extension, since you won't miss calls when your computer is off or rebooting and it's more comfortable.

### Don't use Zoiper to make calls if your computer:

- 1- Is slow or you're constantly waiting for it to finish tasks
- 2- If you have less than 20% of free space in the hard drive since this results in slow performance

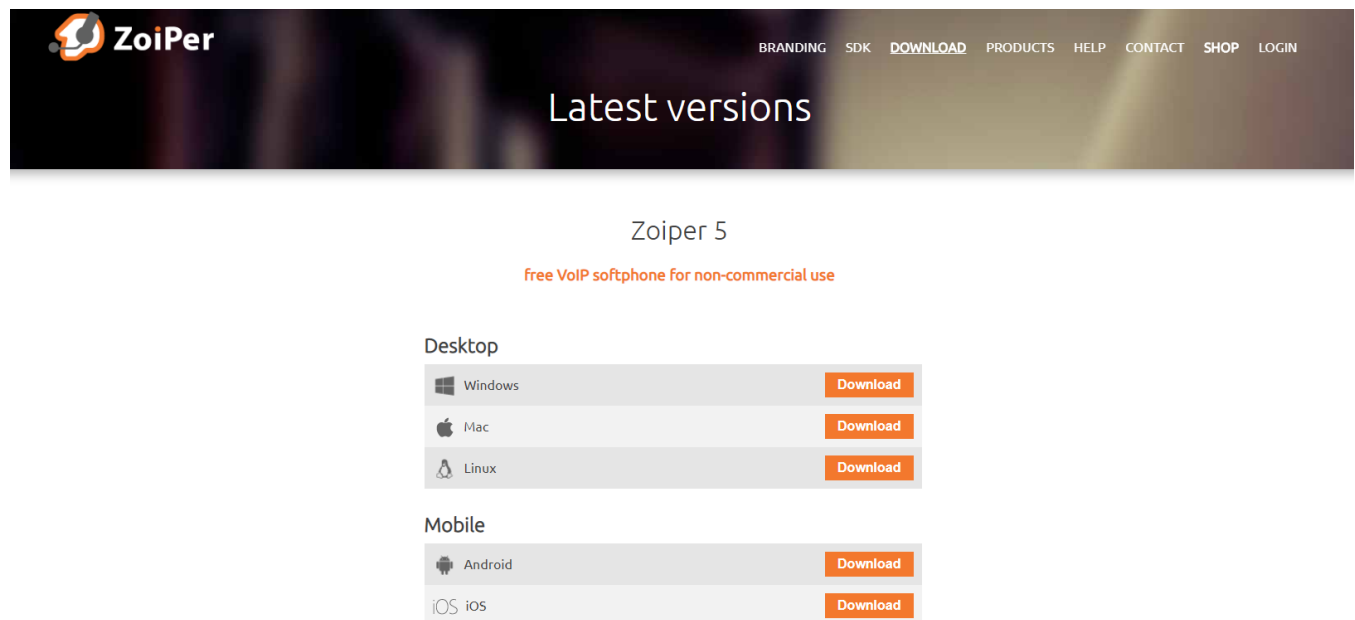
Using a computer that is not performing well will result in bad quality voice calls, robotized voice, cuts in voice conversations and even in call drops.

### Step 1 – Go to Zoiper.com downloads page

Open your browser and visit <https://www.zoiper.com> then click on Download

### Step 2 – Choose an operating system and download

Click on your operating system.



**Zoiper** BRANDING SDK **DOWNLOAD** PRODUCTS HELP CONTACT SHOP LOGIN

## Latest versions

### Zoiper 5

free VoIP softphone for non-commercial use

#### Desktop

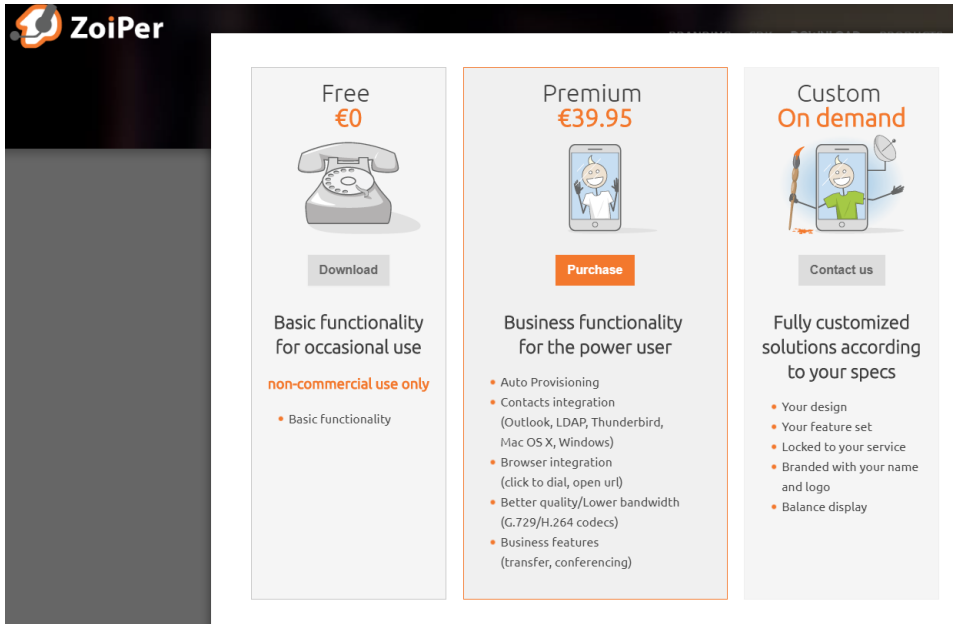
Windows	Download
Mac	Download
Linux	Download

#### Mobile




Android	Download
iOS iOS	Download

### Step 3 – Choose the version of Zoiper

Select the desired version, save the file and wait for the download to finish.



**Zoiper**

Free €0	Premium €39.95	Custom On demand
		
<a href="#">Download</a>	<a href="#">Purchase</a>	<a href="#">Contact us</a>
Basic functionality for occasional use <b>non-commercial use only</b> <ul style="list-style-type: none"><li>• Basic functionality</li></ul>	Business functionality for the power user <ul style="list-style-type: none"><li>• Auto Provisioning</li><li>• Contacts integration (Outlook, LDAP, Thunderbird, Mac OS X, Windows)</li><li>• Browser integration (click to dial, open url)</li><li>• Better quality/Lower bandwidth (G.729/H.264 codecs)</li><li>• Business features (transfer, conferencing)</li></ul>	Fully customized solutions according to your specs <ul style="list-style-type: none"><li>• Your design</li><li>• Your feature set</li><li>• Locked to your service</li><li>• Branded with your name and logo</li><li>• Balance display</li></ul>

### Step 4 – Open the installation file

If your computer asks for permission before executing grant it. In the first window click next



**Zoiper5 Setup**

Welcome to the Zoiper5 Setup Wizard.

Click Next to continue.

< Back   **Next >**   Cancel

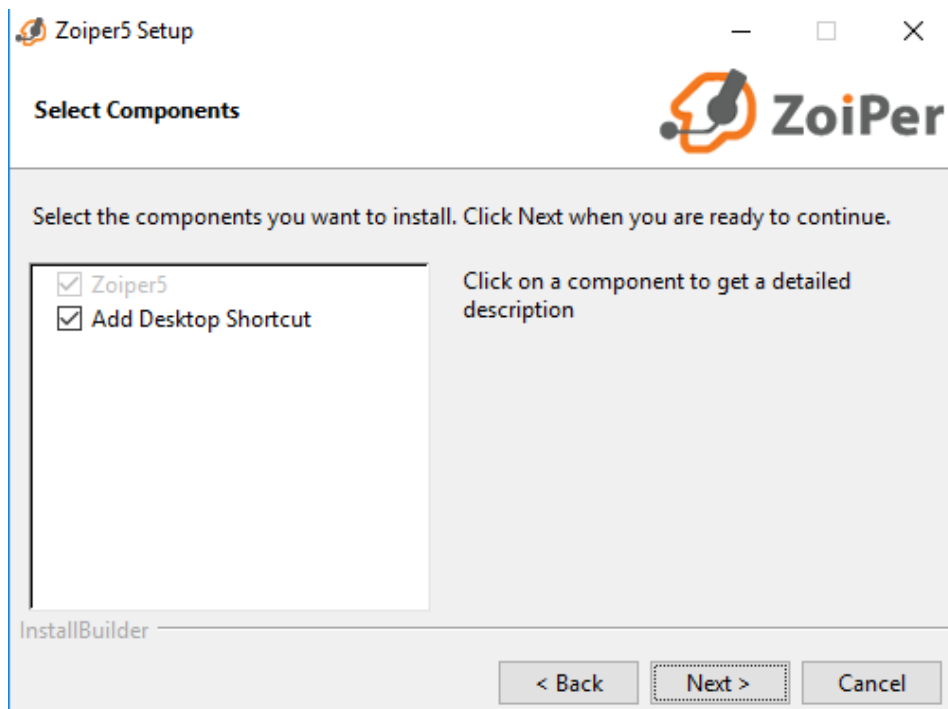
### Step 5 – Accept the License Agreement

Click the option to accept the agreement and then on the Next button.



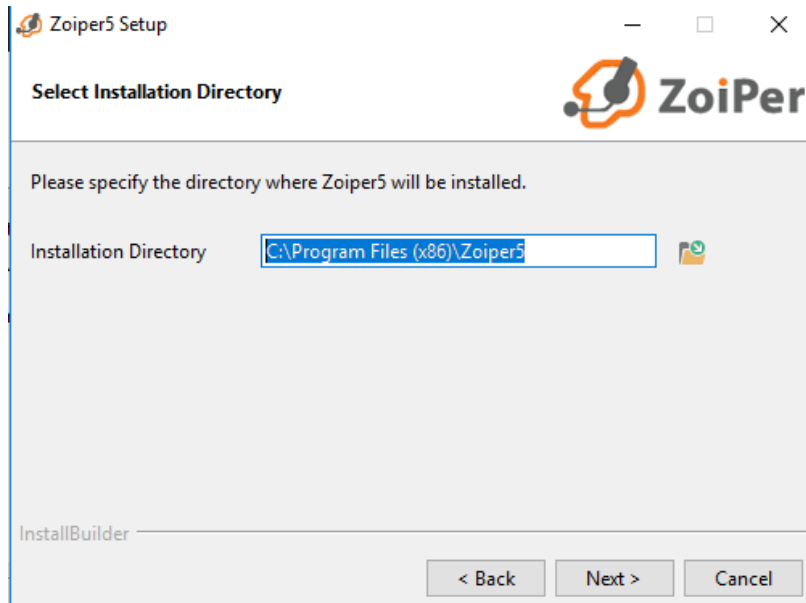
### Step 6 – Click Next

On the next screen, you may choose to add a Desktop icon or not and click the Next button



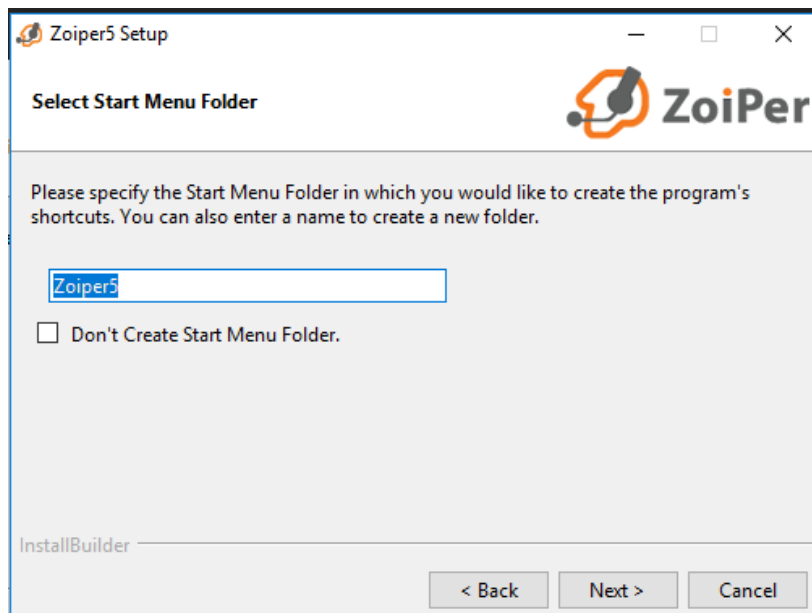
## Step 7 – Choose the installation location

Here you can change the installation location if you don't know what this is for just click the Next button.



## Step 8 – Choose a name on the Start Menu

Typed name will appear in your Windows Start menu; you can leave the default or write whatever helps you to identify this application like i.e. myPBX Phone Extension



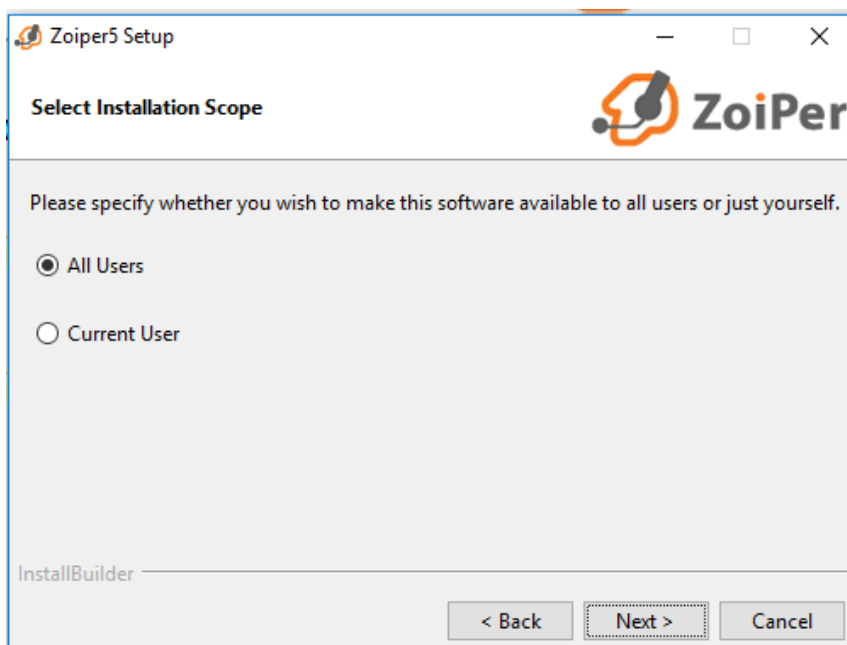
### Step 9 – Choose an Architecture

If your computer supports it, it's always preferable to choose 64 bits. If you don't know what is this just leave the default option and click the Next button.



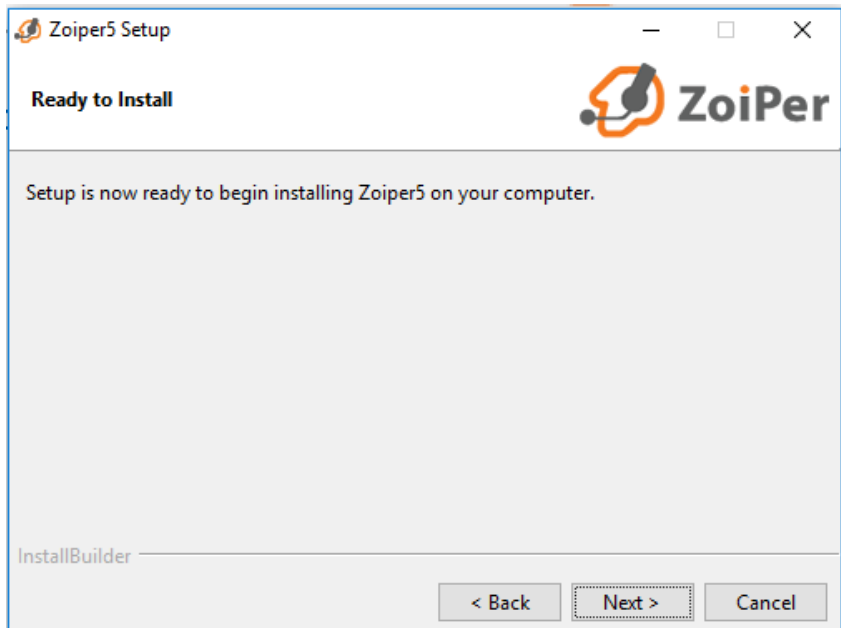
### Step 10 – Who can use the program

Select if all the users in the computer can use Zoiper or only you. Please notice other users will have to type their own phone extension information to be able to connect. If you are not sure just leave the All Users option selected.



## Step 11 – Begin installation

Zoiper is ready to install just click on Next.



## Step 12 – Installation Finished

All set your Zoiper installation is finished; please refer to our Zoiper Configuration article to set up your phone extension.

