

## Install X-Lite Softphone on your computer - Step by step guide

You'll need to install X-Lite if you want to use your computer to connect your myPBX phone extension. X-Lite is an easy to use Softphone. We know there are others available, however, we strongly suggest using X-Lite because it's a reliable software that you can trust.

### Warning about Softphones

Do not use your computer to connect to your phone extension if:

1. It's a slow computer
2. There's almost no free available RAM memory
3. You constantly have to wait for your computer to perform tasks
4. Your computer has less than 20% hard drive free storage space

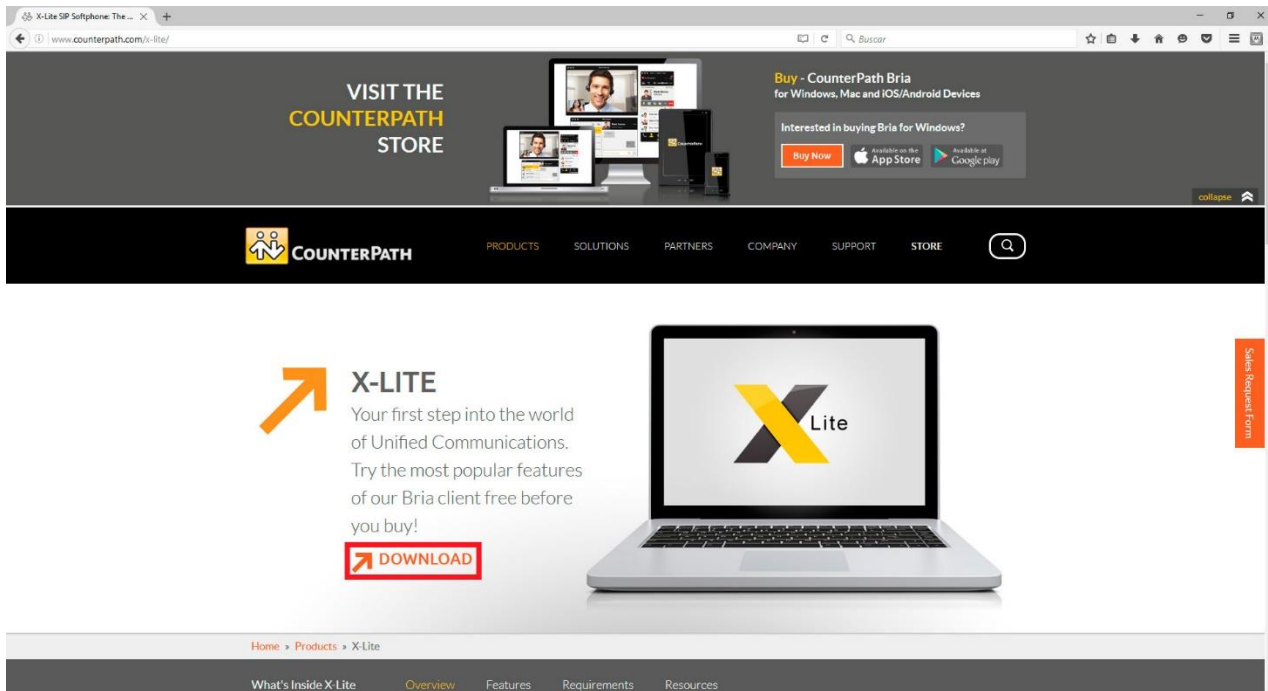
Using a slow computer for your phone extension will result in low-quality voice calls with a robotic voice or call drops.

It's always better to use an IP Phone for your myPBX phone extension and we strongly suggest it.

- An IP Phone is always turned on and you won't miss calls because your computer is turned off or rebooting
- IP Phones are more comfortable to use than computers for calls and don't use your computer resources while calling
- You can plug a headset to the IP Phone and have your hands free or use the speaker

### Step 1 - Browse to <https://counterpath.com/x-lite/>

Open your browser and go to <https://counterpath.com/x-lite/>  
Look for the Download link.



## Step 2 - Choose your operating system

At the page bottom click on the Windows or Mac version, save the file and wait for the download to finish.

## WAIT!! Before you download...

Want to receive special offers and promotions from CounterPath for our other softphone products?

Name	<input type="text"/>
Email	<input type="text"/>
Country	<input type="text" value="Select Country"/>
<input type="button" value="Sign Up"/>	

### Ready to Download the Free X-Lite Softphone?

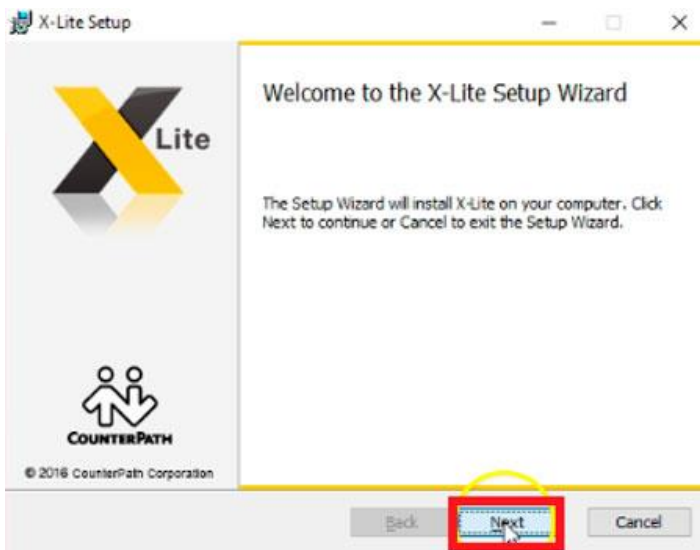
Before you download X-Lite for Windows PC or Mac, please note that in order to use X-Lite to make audio calls to softphone/mobile/landline numbers and make video calls/send Instant Messages to softphones, **a VoIP subscription with a local service provider or Internet Service Provider is required.** Please contact your local service provider to subscribe.

[Download X-Lite 4.9.3 for Windows](#)

[Download X-Lite 4.9.4 for Mac](#)

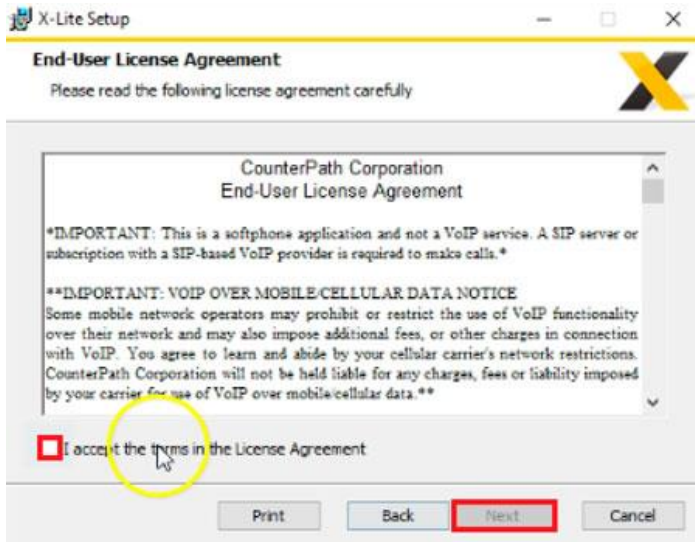
### Step 3 - Open the downloaded file

To install x-lite, open the downloaded file. If your computer asks for permissions, grant them. Now you are looking at X-Lite setup, just click on Next button.



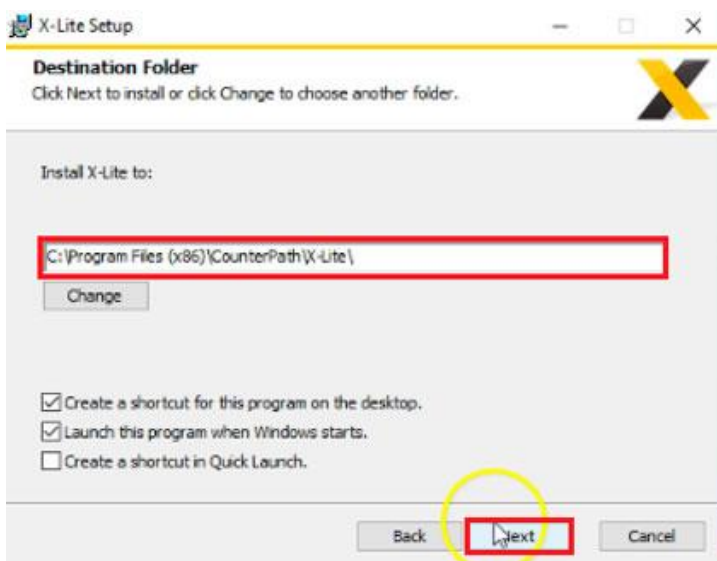
#### Step 4 - Accept the License Agreement

Click the checkbox to accept the License Agreement and then on Next button



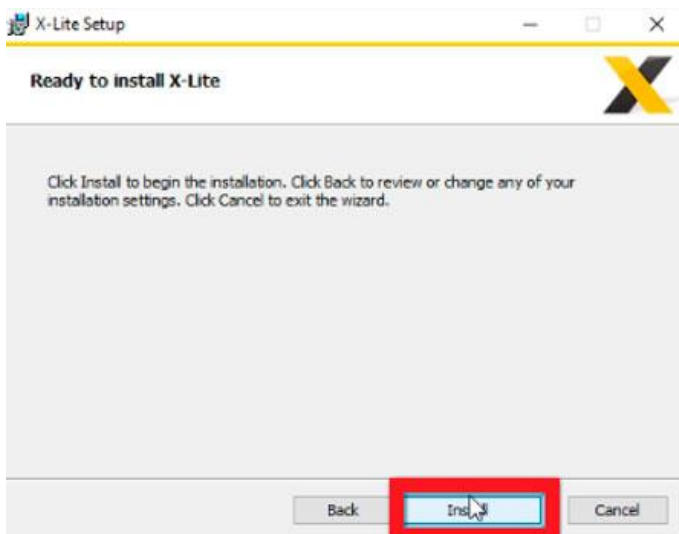
#### Step 5 - Choose a location for your program

Use the default installation path displayed or choose the one you prefer and click on Next.



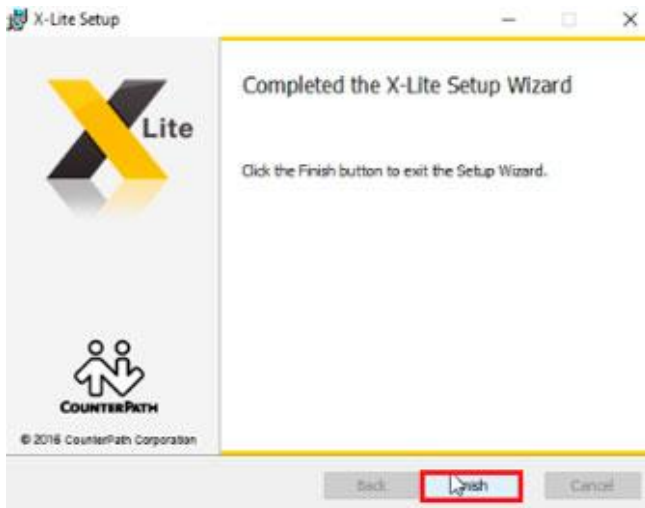
#### Step 6 - Click Next to install x-lite

Software is ready to be installed just click on Install.



## Step 7 - Wait for the installation to finish

Please wait for the installation to finish. Do not unplug or shutdown your computer during this process. Once it's done just click on Finish.



## Congratulations, you have installed X-Lite

To open the program, look for the X-Lite icon in your computer Desktop or Programs List.

