

# Install X-Lite Softphone on your computer - Step by step guide

You'll need to install X-Lite if you want to use your computer to connect your myPBX phone extension. X-Lite is an easy to use Softphone. We know there are others available, however, we strongly suggest using X-Lite because it's a reliable software that you can trust.

#### Warning about Softphones

Do not use your computer to connect to your phone extension if:

- 1. It's a slow computer
- 2. There's almost no free available RAM memory
- 3. You constantly have to wait for your computer to perform tasks
- 4. Your computer has less than 20% hard drive free storage space

Using a slow computer for your phone extension will result in low-quality voice calls with a robotic voice or call drops.

It's always better to use an IP Phone for your myPBX phone extension and we strongly suggest it.

- An IP Phone is always turned on and you won't miss calls because your computer is turned off or rebooting
- IP Phones are more comfortable to use than computers for calls and don't use your computer resources while calling
- You can plug a headset to the IP Phone and have your hands free or use the speaker

## Step 1 - Browse to <a href="https://counterpath.com/x-lite/">https://counterpath.com/x-lite/</a>

Open your browser and go to <u>https://counterpath.com/x-lite/</u> Look for the Download link.





## Step 2 - Choose your operating system

At the page bottom click on the Windows or Mac version, save the file and wait for the download to finish.



	PRODUCTS	SOLUTIONS	PARTNERS	COMPANY	SUPPORT	STORE	Q
WAIT!! Before	e you d	ownlo	ad				
Want to receive special offers and promot	tions from CounterP	ath for our other s	oftphone produc	cts?			

Name	1		
Email			
Country	Select Country V		
Sign U	Up		

#### Ready to Download the Free X-Lite Softphone?

Before you download X-Lite for Windows PC or Mac, please note that in order to use X-Lite to make audio calls to softphone/mobile/landline numbers and make video calls/send Instant Messages to softphones, **a VoIP subscription with a local service provider or Internet Service Provider is required**. Please contact your local service provider to subscribe.



## Step 3 - Open the downloaded file

To install x-lite, open the downloaded file. If your computer asks for permissions, grant them. Now you are looking at X-Lite setup, just click on Next button.





# **Step 4 - Accept the License Agreement**

Click the checkbox to accept the License Agreement and then on Next button

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Please read the following lice	inse adreeme	nt carefully				
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End-User License Agreement			1			
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**IMPORTANT: VOIP OVES Some mobile network operate over their network and may a with VoIP. Yos agree to lear CounterPath Corporation will by your carrier for use of VoIP	R MOBILE CI ors may prob also impose a m and abide not be held i over mobile	ELLULAR DA' abit or restrict dditional fees, o by your cellula liable for any cl cellular data.**	TA NOTICE the use of Vo or other charg carrier's networks harges, fees or	oIP func tes in co vork res liability	nnection trictions imposed	~
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## Step 5 - Choose a location for your program

Use the default installation path displayed or choose the one you prefer and click on Next.

X-Lite Setup	-		×
Destination Folder			
Click Next to install or click Change to choose another folder.		2	×
Install X-Lite to:			
C:\Program Files (x86)\CounterPath\X-Lite\			1
Change			
Create a shortcut for this program on the desiston.			
Launch this program when Windows starts.			
Create a shortcut in Quick Launch.			
Back	iext.	Can	cel

Step 6 - Click Next to install x-lite



Software is ready to be installed just click on Install.

X-Lite Setup		-	0	×
Ready to install X-Lite				
Click Instal to begin the installation. Cl installation settings. Click Cancel to ex	lick Back to review o it the wizard.	or change any of yo	ur	
		- Nr 1		



#### Step 7 - Wait for the installation to finish

Please wait for the installation to finish. Do not unplug or shutdown your computer during this process. Once it's done just click on Finish.



## Congratulations, you have installed X-Lite

To open the program, look for the X-Lite icon in your computer Desktop or Programs List.

